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# CORUM Top Ten Tech Trends Driving M&A

Swartz Center for Entrepreneurship, CMU, September 2017

#### Three Questions I always get from Investors How do I "Invest How do I right?" ensure I exit well? How do I get the best return on my investment?









# Agenda

- Setting the stage
- Top 10 disruptive technology trends and why they matter
- Who's buying?
- How much are they paying?
- Some closing thoughts



#### **Representative Corum M&A Transactions**



# Unique Viewpoint: Sold More IT-related Companies than Anyone in the World

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#### **Global Perspective : 60% of transactions cross border**





# **Our Foundation...**



# Research

# Education





# Valuation



#### Leverage of Corum's Unique Perspective and Global Reach



#### **Top 10 Technology Trends Driving M&A**



TOP TEN disruptive technology trends . . . and why they matter

### **Technology Trends Do Matter**

- 1. Trends create change
- 2. Change drives strategic imperative
- 3. Strategic imperative drives acquisitions
- 4. Well-positioned companies get sold

### So ... Alignment is Important!

## **Corum Top Ten Technology Trends 2017**







- Nascent Als and other machine learning platforms need data.
- Need tasks that provide data, benefit from improving expertise, then provide feedback to improve the platform.
- Business cases emerging rapidly across all sectors.
- Significant stores of unique data can short-circuit "build vs. buy" debates in M&A.









- Dramatic demand for all things AI: 62% CAGR \$16B market by 2022
- Over 400 AI-related acquisitions since 2012 alone
  - Salesforce acquired BeyondCore (\$110M) Business Intelligence
  - Oracle acquired Crosswise (\$50M) Mobile ad tracking
  - Infor acquired Predictix (\$125M) retail forecasting
  - LinkedIn acquired Connectifier (\$105M) recruitment engine
  - IBM acquired Truven (\$2.6B) "200 million lives"
- Becoming ubiquitous soon, tech companies not AI-enabled will become unsellable



#### **#2: IoT Software**

#### Emerging platforms, standards & analytics

- Internet of Things (IoT) growth brings us into its first full software cycle.
- Each "Thing" needs platforms, communication, analytics, etc.
- Competing platforms and associated ecosystems beginning to coalesce.
- IoT software often, but not always, inextricably enmeshed with hardware.
- Compatibility-driven, as in other cycles of disruption.







- 2016 Spending: \$737 Billion
- Growth rate: 15%+ annually by 2020: \$1.3Trillion market!
- Most of the hype is in Consumer
- Most of the action is in B-to-B especially manufacturing, transportation & CORUM utilities



- New players constantly emerging
- Alliance networks forming to drive standards
- Some consolidation around Google (Android Things), GE (Predictix), PTC (ThingWorx) and Siemens (MindSphere)
- Industrial firms top buyers in 2016 security, analytics, connectivity, controls, data storage
  - Siemens acquired Mentor Graphics (\$4.5B)
  - GE acquired ServiceMax (\$1B) and 6 others
- Compression of IoT tech cycles resulting in consolidation on both the platform and hardware fronts this year





### **#3: Visual Intelligence Systems**

#### Intersection of AI, computer vision & analytics

- Evolution of Positioning Intelligence beyond GPS required computer vision.
- Drones and self-driving cars driving advanced vision tech with even larger implications.
- Retail, security, energy, agriculture, advertising are all being impacted.
- Companies creating practical solutions with this tech especially utilizing analytics are in high demand.







- Mashing of technologies continues to drive M&A
  - Intel acquired 15% stake in HERE (mapping and location services owned by consortium of car manufacturers)
    - evolving into software companies collect, process and act upon not only street and location data, but also object, vehicle, human, and behavior.
  - eBay acquired Corrigon (image analysis and visual search)
  - Netgear acquired Placemeter (vision algos into Arlo Smart Home security)
- Huge leaps in facial recognition and embedded analytics (e.g. drones)
- Visual Intelligence poised to transform nearly every sector of economy







#### **#4: Digital Currency Flow**

Decreasing friction in payments & exchange

- Currency flow moving towards fewer barriers, reduced regulation and less friction on transactions globally.
- Banks face competition from nimbler mobile and web point solutions.
- Includes alternative currencies from blockchain/bitcoin to ingame currencies to Starbucks payments.
- Software & systems that speed or harness payment flow have significant potential.





#### **Digital Wallets**



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- M&A driver: consumer expectation for payment to be mobile, personalized, customizable and accessible 7x24 – this will not change soon
- Credit card companies are becoming technology companies / electronic exchanges – EMV chips in credit cards
- Demand areas payments technology, anything facilitating automation and improved efficiency of banking, insurance, POS, wealth management, robo-advisors and lending
- Huge continuing interest in all things Distributed Ledger (Blockchain)





## Maximizing return with real-time analytics

- In a world of freemium, free-toplay & declining ad effectiveness, turning users or viewers into dollars is a premium capability.
- Robust analytic tools are no longer optional, especially for consumer-facing companies.
- Gaming companies are leading the way, deriving value from their analytic capabilities as much as entertainment.
- Video ads are close behind with opportunities in e-commerce, brick & mortar, B2B and beyond.





## **Increasingly, Data Defines Us**

- We are increasingly interconnected
- Every click we make in cyberspace can be tracked
- Our cell phone broadcasts our geolocation constantly
- All our purchases are cataloged somewhere
- Taken together, this information can be analyzed to paint a behavioral picture of us

Companies are paying a premium for new, or better, ways to monetize this data



#### **Monetization Examples**







- Key to value is finding more and more information about how customers use your software, when they pay for it, and why they spend even more
- SaaS providers tracking successful and unsuccessful strategies within an ecosystem can provide monetization capability to customers, for everyone's benefit
- Short-term focus on monetizing video advertising
  - Facebook acquired LiveRail
  - Adobe acquired TubeMogul
- Work out how to find the shortest possible distance between the data and the money – you will be bought!







#### **#6: Online Exchanges**

**Connecting creators & consumers** 

- Uber & others recharging the concept that created online commerce, putting unused capacity to work.
- Not just connecting buyers & sellers, but creating previously non-existent opportunities on both sides.
- Disruptive opportunities include:
  - Personalization
  - Real-time commerce
  - Financial disintermediation









### **#6: Online Exchanges**

**Connecting creators & consumers** 

- eCommerce : \$2 Trillion in 2016
- Driver: need for new technology
- Established exchanges and enabling tech is in demand
- Traditional players growing via acquisition
  - e.g. eBay's Stubhub acquired Ticketbis and TicketUtils
- New buyers jockeying for position
  - e.g. Ritchie Brothers acquired IronPlanet
- Companies with technology that successfully connects sellers and buyers in unique ways will continue to be in demand









### **#7: Omni-Channel Sales**

Purchasing decisions anywhere, any platform

- Consumer platforms & devices continually fragmenting.
- Marketing keeping pace next challenge is sales, both decision points and actual purchase.
- Point at which money changes to product must be immediately with customer, moving closer by being on their favorite device.
- Persuasion must move there as well, taking new forms as it does.
- Consumer brands leading the way, but enterprise is not far off.







#### **#7: Omni-Channel Sales**

#### Purchasing decisions anywhere, any platform



- All businesses seeking to bring persuasion and purchasing as close to the customer as possible
- Spurring demand for personalization, analytics and engagement
- Lots of M&A Activity
  - Salesforce acquired Demandware (\$2.8B)
  - Microsoft acquired LinkedIn (\$26B)
  - Many, many others
- More to come as technology meets challenge of facilitating seamless customer experience







#### **#8: Connected Health**

#### Linking people to their health data & services

- Technological, regulatory and demographic changes converging to create significant opportunity.
- Leveraging new tech: smartphones, trackers, connected medical devices, genomics, remote monitoring.
- Improved self-care and remote care/diagnosis.
- Makes healthcare more patient-centric by enabling healthcare consumerism.





## Spock's Tricorder







#### **#8: Connected Health**

Linking people to their health data & services

#### M&A Drivers:

- demand for improved interoperability between previously isolated data for population health analytics, genomics, and predictive and personalized medicine
- demand for heathcare transparency as individuals creating and curating their own health data
- demographic change tailwind
- Connecting with patients more money spent on patient engagement solutions than on typical EHR M&A
- Feeding frenzy will continue:
  - Wolter acquired EMMI (\$175M)
  - TeleDoc acquired HealthiestYou (\$155M)
  - Swedish PE EQT acquired Press Ganey (\$2.3B)







#### **#9: Focused IT Services**

#### Differentiation drives new value in a sleepy sector

- New and more pervasive technologies creating new needs for maintenance, extension and utilization.
- Teams that provide customer value around a specific technology, sector or problem are seeing increased value.
- Buyers seeing more value in purpose-built IP emerging out of services firms.
- Services on the edge of key trends seeing particular interest.







#### **#9: Focused IT Services**

Differentiation drives new value in a sleepy sector

- Demand for IT Services firms focused on a particular platform or vertical industry interest has doubled valuations since 2012
  - These deals are clustering around vertical domains such as CRM, supply chain, and HR
  - In 2016, CRM deals exceeded 16 acquisitions of Salesforce-based services companies alone
- Better alignment of business processes and best practices with new systems has become fundamental





#### **#10: Data Security**

Building barriers in an age of blurred lines

- New technologies creating new risks from freer flowing data.
- High impact breaches (DNC, Yahoo, Dyn DNS, Oracle Micros) drive broad recognition of security needs.
- Key trends include security analytics, rapid detection & in-process threat response.
- Internet of Things opening a new front in this fight – the Dyn DDoS attach came from infected IoT devices.




#### **Cyber-criminals Attack Almost Immediately**

Security firm set up a "honeypot" – superficially resembling real servers but with sensors to map attack activity

Highly automated attack tools ("attack bots") assaulted system within 71 minutes of being switched on

A wide variety of attack bots probed the servers seeking weaknesses - unrelenting and continuous

After 21 hours - the first booby-trapped phishing email targeting employees

About 15% of the emails contained a link to a compromised webpage that, if visited, would launch a further attack

BBC experiment August 2017



#### **Cyber-criminals Attack Almost Immediately**

L'ALLALL

17% of the attack bots were spiders that sought to suck up all the web content they found

37% looked for vulnerabilities in web apps or tried well-known admin passwords

10% checked for bugs in web applications the servers might have been running

29% tried to get at user accounts using brute force techniques that tried commonly used passwords

7% sought loopholes in the operating system software the servers were supposedly running

BBC experiment August 2017



Corum Top Ten Disruptive Technology Trends 2017



#### **#10: Data Security**

Building barriers in an age of blurred lines

- Will remain a Top Ten trend for a VERY long time
  - "Arms Race" of Measure / Counter-Measure
- Big security firms can't keep up with pace of innovation but CAN fill product gaps and acquire innovative teams
  - Symantec acquired Blue Coat (\$4.7B) and Lifelock (\$2.3B)
- Huge demand for
  - predictive threat intelligence
  - multi-factor authentication
  - highly secured cloud platforms for short-term sharing of data
- Add to this By 2020 there will be an estimated 80 billion connected IoT devices to protect!

#### Why These Trends Matter

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CONTOUR

- If you are not aligned with these trends you will be swamped by them
- If you are not aligned with these trends you may not get buyer attention
- If you are not aligned with these trends you will not secure an optimal exit

Focused IT Online **Omni-channel** Connected Data Exchanges Sales Health Services Security





These trends determine who will buy you – or whether you'll be bought at all !



# Who's buying? Types of buyers and what's driving M&A

#### **M&A** "Forcing Function"

- As a group, large companies are not good at innovation
  - Three year failure rate for internal innovation is the same as for any startup
- But, large companies are very good at scaling businesses
  - that's how they got to be big!
- Have to buy to survive and thrive
- What and when they buy depends on their strategic imperatives

#### **Strategic Buyers (\$1T cash)**



- Complementary products/services/ distribution
- Similar businesses different geography
- Part of your "food chain"
- New advanced technology
- Competitors (approach with caution)





#### **Top Strategic Acquirers – 2016**



## It's Not Just About Technology User Base – NT Agent Network











## **Other Compelling Reasons**

#### **Content Purchase**

**Market Beachhead** 







## **Unusual Circumstances**









## **Expanding Footprint**

#### International Expansion



#### New Technology Partner



has acquired

Advanced Veterinary Systems



#### **Financial Buyers (\$3T cash)**



- Financial engineers ("smart money")
- Some high-volume, tech-savvy firms
- Others lower volume and/or less techsavvy
- Usually cash be careful of complex structures
- Primarily concerned with ROI
- Usually plan to hold and sell again
- Due Diligence is tougher (NO leverage)
- Platforms, bolt-ons, roll-ups



## **Private Equity Portfolio Companies**

- Financial buyers behaving like strategics
- Deploying cash through portfolio companies
- Doing deals for strategic reasons (technology, footprint, channels, etc.)
- Often with strategic prices



## Top Private Equity Acquirers – 2016





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# How much are they paying? Valuations and the market today

#### **Some Facts About Value**

- Value is "relative"
- Value to a buyer depends on its strategic imperatives at the time of purchase
- So value depends on the seller's unique mix of attributes

#### Value Is Driven By A Range Of Dynamics

#### MARKET

- Market Growth
- Market Position
- Level of Competition
- Barriers to Entry/Exit
- Threat of Substitution

#### ORGANIZATIONAL

- Leadership
- Talent/Skills
- Product/Technology
- Sales Channels
- Customer Base

#### **FINANCIAL**

- Revenue
- Earnings
- Growth Rate
- Cash Flow
- Balance Sheet



#### **Top 10 Intangible Assets that Add Value**

Intellectual property
User base
Channels
Leads
Domain Expertise

✓ Alliances
 ✓ Staff
 ✓ Technology
 ✓ Processes
 ✓ Web-SEO







#### **Some Facts About Value**

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- Value is driven by supply & demand and fluctuates by market sector





#### **Corum Index**

		2015	2016	
	Transactions	4307	3914	9.1%
Market	Mega Deals	59	80	36%
	Largest Deal	\$63B	\$39.2B	38%
		2015	2016	
Pipeline	Private Equity Deals	232	320	38%
	VC Backed Exits	648	657	1.4%
		2015	2016	
Attributes	Cross Border Transactions	34%	35%	2.9%
	Start-Up Acquisitions	13%	12%	7.7%
	Average Life of Target	14 yrs	15 yrs	7.1% CORUM



#### 



## **Wertical Application Software Valuations**

Subsector	Sales	EBITDA		Examples	
A/E/C	6.17x	25.59x	AUTODESK.	DASSAULT	synopsys°
Automotive	5.67x	18.42x	Autotrader 😩	<b>BitAuto</b> 易车	• CDK • Global
Energy & Environment	4.40x	18.94x	IHS Markit	Itron	Schlumberger
Financial Services	5.35x	17.39x	🔀 Broadridge <sup>.</sup>	FIS	fiserv.
Government	2.11x	13.21x	NORTHROP GRUMMAN	Raytheon	
Healthcare	4.04x	25.18x	Allscripts	Vathenahealth	<b>Gerner</b>
Real Estate	6.40x	28.03x		CoStar Group*	
Vertical Other	3.68x	13.56x	amadeus°	Rockwell Automation	Sabre.

## Horizontal Application Software Valuations

Subsector	Sales	EBITDA		Examples	
Business Intelligence	3.99x	18.94x	MicroStrategy <sup>.</sup>	NICE®	井 a b l e a u.
Marketing & Ad Tech	2.19x	22.03x	acxi@m.	AllianceData.	amdocs
CRM	3.41x	50.91x	CONVERGYS	<b>O</b> LIVEPERSON	salesforce
ERP	5.31x	25.30x	ORACLE	Pega	SAP
Human Resources	6.84x	38.38x	æ	<b>PAYCHEX</b> °	workday.
SCM	4.71x	21.29x	( aspentech	DESCARTES	Manhattan Associates.
Payments	4.38x	18.16x	ACI UNIVERSAL PAYMENTS.	PayPal	⊚world <b>pay</b>
Other	3.64x	16.26x	NUANCE	OpenText	<b>Frimble</b> .



Subsector	Sales	EBITDA		Examples	
Casual Gaming	4.36x	23.45x	DEVSISTERS	Nintendo	Marka zynga
Core Gaming	2.90x	13.29x	ACTIVISION.	ZA	<b>UBISOFT</b>
Other	1.32x	N/A	GoPro	DETELIX	PANDORA internet radio





Subsector	Sales	EBITDA		Examples	
Diversified Internet	5.70x	22.44x	Alphabet	Bai de 百度	Tencent 腾讯
eCommerce	1.00x	39.85x	ebay	「 「 」D.京东 COM	▶ zalando
Social Network	5.06x	22.55x	f	mixi	twitter
Travel & Leisure	6.05x	27.65x	JUSTEAT	Expedia	priceline.com <sup>.</sup>



## Diffrastructure Software Market

Subsector	Sales	EBITDA		Examples	
Endpoint	3.67x	19.39x	CITRIX	OPERA software	<b>vm</b> ware <sup>®</sup>
IT Services Management	5.32x	14.09x	technologies	<b>Red</b> hat.	service <b>now</b>
Network Management	2.59x	8.30x	ARISTA	cisco.	JUNIPEC. NETWORKS
Security	3.98x	29.27x	Barracuda	SOFTWARE TECHNOLOGIES LTD.	gemalto security to be free
Storage & Hosting	3.11x	11.75x	box	COMMVAULT	NetApp <sup>-</sup>
Other	4.81x	11.77x	Atlassian	<b>*</b> PROGRESS	🔘 New Relic.





Subsector	Sales	EBITDA		Examples	
Developed	1.44x	12.13x	accenture	ini Capgemini	Cognizant
Emerging	3.00x	19.57x	Infosys	Applying Thought	GENPACT







#### When Should I Sell?

Company A - ERP	2016	2017	Change
Revenue	\$5.0M	\$6.5M	+30%
EV/Sales	2.6	5.3	+104%
Nominal Valuation	\$13.0M	\$34.5M	+165%

Company B – SCM	2016	2017	Change
Revenue	\$5.0M	\$6.5M	+30%
EV/Sales	7.2	4.7	-35%
Nominal Valuation	\$36.0M	\$30.6M	-15%



#### **High SaaS Growth Tracks Valuation**



#### **Some Facts About Value**

- Value is "relative"
- Value to a buyer depends on its strategic imperatives at the time of purchase
- So value depends on the seller's unique mix of attributes
- Value is driven by supply & demand and fluctuates by market sector
- Value depends on product and market lifecycles





## **Stages of Growth**





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#### **Some Facts About Value**

- Value is "relative"
- Value to a buyer depends on its strategic imperatives at the time of purchase
- So value depends on the seller's unique mix of attributes
- Value is driven by supply & demand and fluctuates by market sector
- Value depends on product and market lifecycles
- Value also depends on financial market cycles



#### **M&A Follows Financial Cycles**







# Some closing thoughts



#### **Five Reasons Tech M&A Will Remain Strong**

- **1.** Disruptive trends Strategic imperative to buy
- 2. Cash Strategic & financial buyers
- **3.** Low cost debt for leveraged buyouts
- 4. Many new buyers (IPOs, non-tech)
- **5.** Strong financial markets



#### And Then Again ...Six Reasons Why it May Not

- **1.** Geopolitical Disruption
- **2.** Currency Crisis
- **3. Inflation Increasing**
- 4. Rising Interest Rates
- 5. Stock Market Adjustment
- 6. M&A Cycle Ends



#### **Tech M&A Guideline Percentages**



Buyer solicitations that result in transaction



 Average improvement from first offer with an auction process



 How often another firm is willing to pay more than the initial bidder



Failure rate in "self-managed" tech M&A



 Deals involving only one bidder that are suboptimal





#### Finally ....

- A company is worth what a knowledgeable buyer is willing to pay for it
- Formal valuations don't capture the strategic value to a given buyer
- If selling, be sure you fully understand your unique value enhancers relevant to buyer interests
- You will never get maximum value unless you align with the trends driving the industry
- You will never get maximum value without discussions with multiple buyers



# Questions ?

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